



Important Service Update

Regents Capital – Customer Notice

Effective January 1, 2026

We're Returning as Your Primary Servicing Partner

Regents Capital is pleased to announce that we will once again be your direct service provider. As we transition servicing back in-house, here's what you need to know to ensure a smooth and seamless experience.

Key Changes & What to Expect

► Customer Portal Access

Contract Care's customer portal will no longer be available.

While a new portal may be introduced in the future, it is not available at this time.

Our support team is fully available to assist with any questions.

► New Invoice Format

Expect a new look and feel to your invoices. Please review them carefully once received.

► Contract Number

Continue to use the Contract Number from your original agreement for all communications and payments.

► ACH Payments

Your ACH payments will continue without interruption. Please note: Payments will now appear under Regents Capital.

► Mailed Payments

All future mailed payments should be sent to our updated address (see below).

Your Dedicated Service Teams

We've made it easier to reach the right team. Please use the contacts below:

► SERVICE

service@regentscapital.com or (888) 249-4003

► INSURANCE

insurance@regentscapital.com

► TITLING

titling@regentscapital.com

New Payment Address

Regents Capital

3200 Bristol Street, Suite 400

Costa Mesa, CA 92626

Thank you for your continued partnership. We look forward to supporting you directly and delivering the exceptional service you expect from Regents Capital.

www.regentscapital.com